

# Candy Sales FAQs

For assistance call  
800-628-5905

## How do we get started?

When you have a fundraising dollar goal in mind, call DMI. We will help you choose the product that can sell fast and quickly help you reach the amount you need. Candy is available from several manufacturers and in various package sizes. Group profit can be as much as 50%. There is no minimum order requirement. We will ship as little as one case. Free shipping applies to some products and large orders. Please see our candy price list for details. To obtain a quote on delivery and profit, please call (800) 628-5905.

## Are there any free services?

Yes! DMI will provide forms for record keeping during your sale, money collection envelopes, and bags for sorting candy if needed. **DMI will draft and print a custom kickoff letter for your group – at no charge.**

## Do we have to pay upfront?

No. DMI offers credit terms to qualified customers. Customers qualify by providing a copy of a school purchase order. Organizations other than schools can qualify for credit by:

- A) Providing a valid MC/VISA account number with available credit in the amount of the purchase, or
- B) Completing a "Credit Application/Purchase Agreement" and submitting it with an "Order Form"

Credit Terms are Net 20 DAYS.

## How do we pay?

DMI accepts checks by phone, fax or mail. Credit card payments are accepted at time of purchase. Credit card payments made after credit terms have begun will incur a 3% convenience fee.

Checks by phone or MC/VISA: 1-800-628-5905

Checks by fax: 1-219-465-1356

Checks by mail: DMI FUNDRAISING, 319 N 316 E SUITE F, Valparaiso, IN 46383

## How long does delivery take?

Allow 3 to 5 business days for products that are in stock. Larger orders or special order items may require 7 to 10 business days.

## Is there a charge for delivery?

Small orders are subject to UPS charges, based on weight and zip code. Larger orders and local deliveries may qualify for free shipping. DMI has 21 pickup locations throughout the US, additional pricing may apply. Please call (800) 628-5905 for a detailed quote.

## What if we don't sell all the candy?

DMI accepts returns of some products when unopened and in full master cases that are in resalable condition and returned within 30 days of original invoice. The candy must be stored properly and maintained at a temperature range of 55 to 75 degrees. DMI does not pay for return shipping by UPS or other third-party carrier.